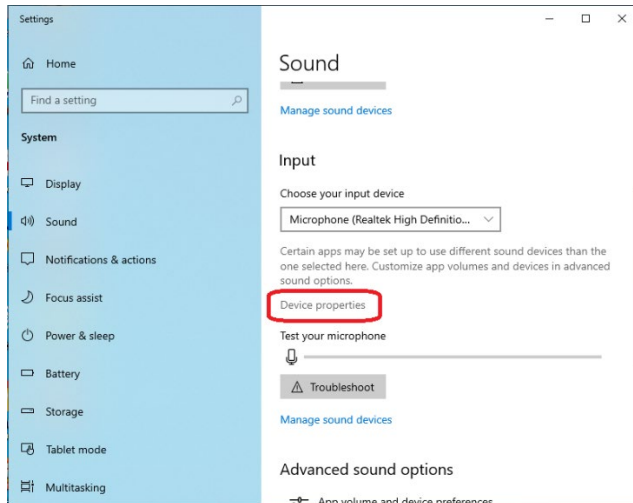


If MICROPHONE is not recording sound or working in video conference, please ensure you have been doing regular reboots, mic is not muted, and mic is allowed within your web browser.

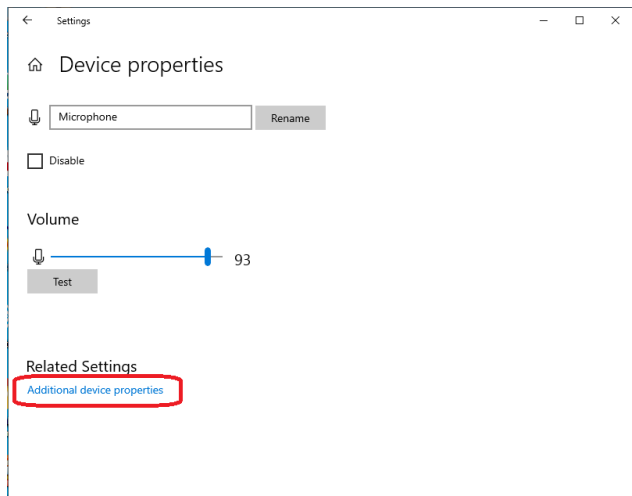
If it's still not working, proceed to the following steps to ensure you have DISABLE ALL SOUND EFFECTS selected.

Use the Cogwheel from the START button to access the system SETTINGS menu, select SYSTEM, then select SOUND.

Scroll down to Sound > Input and select DEVICE PROPERTIES



From device properties, select ADDITIONAL DEVICE PROPERTIES



From the MICROPHONE PROPERTIES, select the Enhancemets tabe

Place a check mark on DISABLE ALL SOUND EFFECTS

Select APPLY and then OK to exit the settings window

