



Oak Ridge
SCHOOLS

Need Tech Help?

Student Support Hours

In-Building Support

Middle and High School Students

M, T, TH, F

7:30-11:00 AM and 1:00-3:00 PM

W

7:30-11:00 AM and 1:00-2:00 PM

*Middle school hours will end at 11:00
on Wednesdays.

At-Home Support

M - F

11:00 - 12:00 PM

*Calls received to the At Home
Support line will be returned and
answered during this time each day.

Submit a Work Order

support.ortn.edu

*Please select the school you attend as your location.

Check out [this video](#) for help submitting.

<https://www.youtube.com/watch?v=FSVkyKSleQQ>

At-Home Tech Support Line

If your student device will not turn on, connect properly, or if
submitting a work order is not possible, please call

865-425-5777



Oak Ridge Schools
TECHNOLOGY DEPARTMENT