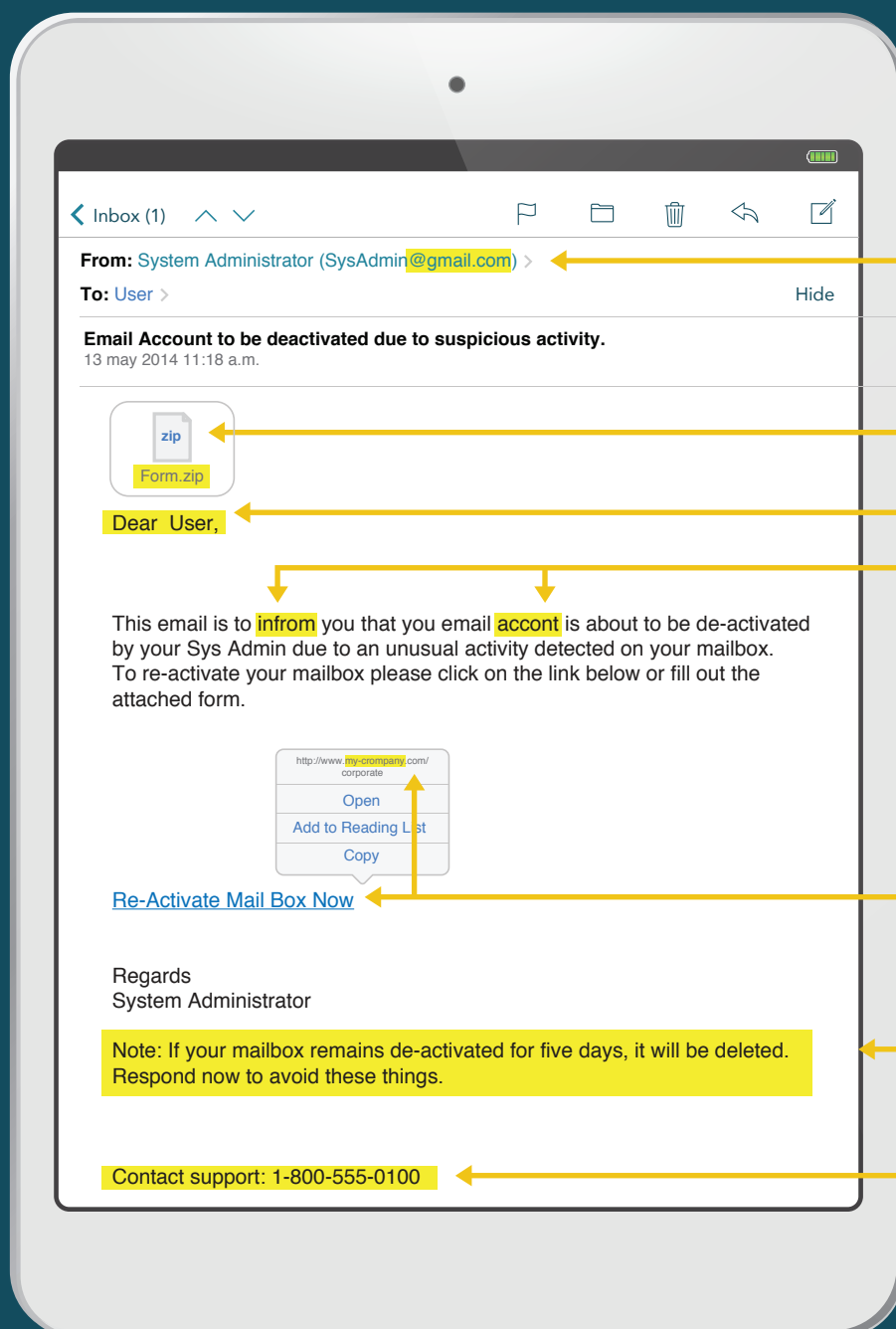


HOW TO DETECT A PHISHING EMAIL



Emails sent from public email addresses.

Unsolicited attachments.

Generic greetings.

Spelling and grammar mistakes.

Links to unrecognized sites or slightly misspelled sites.

Threats or enticements that create a sense of urgency.

Toll free numbers in suspicious emails that do not match known numbers.

What to Do:

- 1 Never give out personal or sensitive information based on an email request.
- 2 Don't trust links or attachments in unsolicited emails.
- 3 Hover over links in email messages to verify a link's actual destination, even if the link comes from a trusted source.
- 4 Type in website addresses, rather than using links from unsolicited emails.