

Oak Ridge Schools

Office of the Superintendent



Administrative Procedure 3.203 (B)

Crisis Management – Alert ORS

May 8, 2019

Processes for Alert ORS

Oak Ridge Schools (ORS) has launched a 24/7 monitoring program called Alert ORS that allows parents and students to anonymously report concerns about student safety.

The program includes an anonymous tip reporting app, which is part of the P3 Campus family of apps designed specifically for use in schools as part of student safety and mental health. Our local version app is branded AlertORS, and is available to all students in the Oak Ridge School district as of April 2, 2019. Reports can be made through the P3 Campus mobile app or through any web browser at P3Campus.com.

AlertORS will help students and community members be proactive in the emotional and physical well-being of their peers by giving them a tool to make anonymous reports quickly, easily, and interactively. Users can report a wide range of concerns from mental health issues to threats of violence. ORS has designated team members for two-way communication when a tip is reported so that staff members are able to respond to students directly through the P3 Campus app and keep the conversation completely anonymous.

The two-way communicators at each school are designated by the school principal. School communicators are usually administrators, counselors, and social workers. When a school counselor or social worker is designated as a two-way communicator, that responsibility ends when their contract hours are over. When someone generates an anonymous tip, an automated response is first provided. Then, if there is more information needed, a two-way communicator will follow up by sending a message through the platform. The two-way communication can continue as long as necessary. The communication record is stored on the P3 platform.

ORS worked closely with Oak Ridge Police Department (ORPD) to establish after-hours monitoring so tips that are designated as life safety concerns have monitoring 24 hours a day, 7 days a week. ORPD designated their 911 Dispatch to monitor such life safety tips. ORPD will be the primary responder to life safety alerts that occur after hours.

If an after-hours tip comes in and does not have life safety concerns, it will be queued in the system and will be received by the two-way communicators of that school the following school day.

If there is an emergency situation that is detected, the alert will indicate that there is a life safety concern. Upon reception of an emergency alert, the school or district will alert law enforcement or other support services immediately as needed.