

## Using Skyward Family Access

With a current e-mail address on file, parents can log in to Skyward Family Access and view their student's Attendance, Food Service transactions, Schedule, contact information for teachers, grade history and more. Parents can set up automated email alerts for attendance and grades and submit requests to change certain account profile information, like addresses and phone numbers. The school will occasionally send out important messages that will come to your email address as well.

If the school has your current, correct e-mail address entered, you can already log in to Skyward Family Access. One login will give parents and guardians access to all of their students, even if they are at different school buildings!

To set your password, use the link to *Skyward Family Access* on the Oak Ridge Schools District Home page.

<http://www.orn.edu> Go to the tab that is labeled **"Online@ORS."** You will see a link for Skyward Family Access.



### Skyward Family and Student Access

[Parent Instructions – English](#)  
[Parent Instructions – Spanish](#)

### Skyward Family and Student Access – For Mobile

[Phone Devices](#)  
[Instructions](#)

Click this link and it will take you to a login page.

On the login page, click **"Forgot your Login/Password?"**

Then you will see a window like this:

Type the words in the box and enter the e-mail you have on file with the school office and click, "Submit."

The e-mail you receive back from Skyward will contain your username and a link to 'reset' (create) your password. Follow the link and the instructions and you can reset your password to one that will be easy for you to remember.

Remember to add the log in page and Skyward in your "Safe Senders" list so they won't be blocked.

**For further assistance, please contact your school's office.**